



Take control of future mechanical repairs.

Volkswagen vehicles are known for quality and dependability, but even the most well engineered vehicles require repairs. Volkswagen Protection Plus Mechanical Breakdown Protection (MBP) covers many costly vehicle components that can potentially fail over time.

Volkswagen Protection Plus MBP offers comfort in knowing your vehicle is protected should an unexpected covered breakdown occur. Simply take your vehicle to any Volkswagen dealership in Canada or the continental United States, and our factory trained technicians will handle the rest. With several coverage levels, term lengths and deductibles, Volkswagen Protection Plus MBP can be customized to meet your needs.

Volkswagen Protection Plus MBP is also packed with additional benefits such as 24 hour roadside assistance, a car rental allowance, and a claim-free reward.¹

Ease the burden of future mechanical repairs today with Volkswagen Protection Plus MBP.

Levels of coverage.

5 Star Plan

Supreme protection for total peace of mind. All components are covered except for a select list of exclusions. Available on all new, certified pre-owned and used Volkswagen vehicles.

4 Star Plan

Extensive coverage across the powertrain and many other critical vehicle components that can be costly to repair. Available on all new, certified pre-owned and used Volkswagen vehicles.

3 Star Plan

Essential coverage for major powertrain components on your new, certified pre-owned, or used Volkswagen. Maximum coverage limit of \$4,000 per repair visit.

MULTI-MEDIA SOFTWARE PACKAGE (OPTIONAL UPGRADE)

With this package, the cost of all Volkswagen recommended software updates to your vehicle's entertainment and navigation systems are covered (up to \$500).

Additional benefits.

Besides exceptional coverage to protect your vehicle, Volkswagen Protection Plus MBP comes complete with an array of additional benefits, with no deductible.

24 HOUR ROADSIDE ASSISTANCE

- Towing
- Battery jump starting
- Lock-out service
- Fuel delivery
- Winching
- Flat tire changes (using spare tire)

TRIP INTERRUPTION

Reimbursement of lodging and meal expenses if your covered vehicle breaks down while you are on a road trip and repairs last overnight (\$100 per day, up to \$500 per repair visit).

RENTAL BENEFIT

Replacement car while your vehicle is being repaired (\$50 per day, up to \$200 per repair visit).

TRANSFERABLE

If you sell your vehicle, Volkswagen Protection Plus MBP is transferable to the next private owner.

CLAIM-FREE REWARD¹

If no claims have been filed or additional benefits utilized by the time your Volkswagen Protection Plus MBP coverage expires, you may choose from one of the following three reimbursement options:

- Selling dealer will credit the total amount paid for your contract towards the purchase of a new Volkswagen Protection Plus MBP contract; or
- A store credit at your selling dealer for the full amount paid for your contract (inclusive of taxes) up to \$2,000; or
- A refund cheque of the amount paid for your contract (inclusive of taxes) up to \$1,000.

Coverage that delivers peace of mind.

Mechanical breakdowns can happen when you least expect them and are often costly to repair. With Volkswagen Protection Plus Mechanical Breakdown Protection on board, you will enjoy:

- The security of knowing your Volkswagen is covered for many common and expensive component failures and mechanical breakdowns.
- Maximized resale of your Volkswagen with an extended warranty that is transferable to another private owner.
- 24 Hour roadside assistance to help get your Volkswagen back on the road as quickly as possible.
- Car rental coverage should your Volkswagen be at the dealer for a covered repair.

Typical repair costs.

In the event of a mechanical breakdown, a quality repair may cost more than you think.²

Engine replacement	\$7,835
Differential repair	\$1,585
Alternator replacement	\$530
Air conditioner repair	\$575
Fuel pump replacement	\$545
Radiator repair	\$580
Transmission replacement	\$6,445
Leaking cylinder head gasket	\$1,380
4 wheel drive transfer case repair	\$670
Master brake cylinder replacement	\$635
Power window motor replacement	\$380
Airbag assembly replacement	\$1,060

Contact your local Volkswagen dealer, call our toll-free number at 1-866-689-0840, or visit vw.ca to learn more about Volkswagen Protection Plus products.

At a glance.

COVERED ITEMS

	5 Star plan	4 Star plan	3 Star plan
Engine	●	●	○
Turbocharger	●	●	●
Transmission	●	●	○
Transfer case	●	●	○
Drive axle	●	●	●
Steering	●	●	○
Brakes	●	●	○
Electrical	●	●	○
Electric / Hybrid vehicle components	●	●	●
Air conditioner	●	●	○
Fuel delivery	●	●	○
Front and rear suspension	●	●	
Cooling	●	●	
Multi-media software package (optional upgrade)	✓	✓	✓
All vehicle components ³ (other than a list of exclusions)	●		

Additional benefits

24 Hour roadside assistance	●	●	●
Trip interruption	●	●	●
Car rental benefits	●	●	●
Claim-free reward	●	●	

Volkswagen Protection Plus[®] Mechanical Breakdown Protection



Mechanical Breakdown Protection for New, Certified Pre-owned, or Used Volkswagen vehicles.



Program highlights.

Consider these reasons to purchase Volkswagen Protection Plus Mechanical Breakdown Protection.

- Fully backed by Volkswagen Canada Inc. – there is no comparison.
- Lock-in future repair costs with today's money.
- Make affordable monthly payments.
- Quality new or remanufactured parts for your Volkswagen vehicle.
- Experienced and licensed Volkswagen technicians to perform your repairs.
- Coverage throughout Canada and continental U.S.
- Fully refundable within 60 days of purchase.
- Valuable additional benefits including rental vehicle, 24 hour roadside assistance, and trip interruption commence at time of purchase.
- Fully transferable to next private owner.
- Maximize resale value.

Volkswagen Protection Plus[®]



Ask your dealer for more information or call:

1-866-689-0840

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- A restricted list of components are covered compared to higher levels of coverage.
- Available on select 4 Star and 5 Star plans only.
- Vehicle repair costs can vary based upon many factors. The values above are for illustrative purposes only and may not represent your repair costs.
- Refer to contract for full details.

The contents provided in this brochure are only a summary of certain terms and conditions of the contract. Please refer to the actual contract for complete details of coverage and exclusions. The contract may not be available in all Provinces or Territories and specific provisions may vary based upon individual Provincial or Territory requirements.

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Covered items.

	5 Star plan	4 Star plan	3 Star plan
Engine (and all internally lubricated parts contained within the engine)			
Cylinder block, cylinder head(s)	●	●	●
Pistons, piston rings and wrist pins	●	●	●
Connecting rod bearings	●	●	●
Crankshaft	●	●	●
Camshaft	●	●	●
Camshaft bearings, case and followers	●	●	●
Timing gears, guides, and tensioner	●	●	●
Timing cover and housing	●	●	●
Rocker arms, shafts, bearings	●	●	●
Cylinder head valves, guides, and lifters	●	●	●
Springs, seals, retainers, and seats	●	●	●
Push rods	●	●	●
Oil pump and oil pump housing	●	●	●
Harmonic balancer	●	●	●
Intake and manifolds	●	●	●
Valve covers	●	●	●
Engine mounts	●	●	●
Water pump	●	●	●
Seals and gaskets	●	●	●
Cam plug	●	●	●
Timing chain or belt	●	●	●
Engine oil cooler	●	●	●
Crankshaft pulley	●	●	●
Turbocharger			
Turbocharger housing and all internal parts	●	●	●
Seals and gaskets	●	●	●
Transmission (automatic or standard, plus all internally lubricated parts)			
Transmission case	●	●	●
Torque converter	●	●	●
Flywheel / Flex plate	●	●	●
Vacuum modulator	●	●	●
Electronic shift control unit	●	●	●
Transmission mount	●	●	●
Seals and gaskets	●	●	●
Ring gear	●	●	●
Servo and governor covers	●	●	●
Hydraulic clutch master and clutch slave cylinders	●	●	●
Factory installed transmission cooler and lines	●	●	●
Hydraulic lines and fittings	●	●	●
Transfer case (and all internally lubricated parts)			
Transfer case housing and all internal parts	●	●	●
Seals and gaskets	●	●	●
Mounts	●	●	●
Vacuum or electric control motors	●	●	●
Drive axle (and all internal parts contained within the drive axle)			
Front and rear drive axle cases	●	●	●
Locking hubs	●	●	●
Axle shafts	●	●	●
Drive shafts and yokes	●	●	●
Universal joints	●	●	●
Centre support bearing	●	●	●
Constant velocity joints	●	●	●

	5 Star plan	4 Star plan	3 Star plan
Wheel bearings / Hub assemblies	●	●	●
Axle bearings	●	●	●
Four-wheel drive actuator	●	●	●
Differential cover	●	●	●
Seals and gaskets	●	●	●
Steering			
Rack and pinion steering gear (all internal parts)	●	●	●
Power steering pump	●	●	●
Steering knuckle	●	●	●
Steering column assembly	●	●	●
Seals and gaskets	●	●	●
Control valve	●	●	●
Cooler	●	●	●
High pressure and return hoses	●	●	●
Lines and fittings	●	●	●
Tie rod ends and boots	●	●	●
Steering speed sensors	●	●	●
Brakes			
Master cylinder	●	●	●
Vacuum / Assist booster	●	●	●
Disc brake calipers	●	●	●
Wheel cylinders	●	●	●
Proportioning valve	●	●	●
ABS hydraulic control unit	●	●	●
Accumulator and pump	●	●	●
ABS electronic control module	●	●	●
Seals and gaskets	●	●	●
Backing plates	●	●	●
Self adjusters and return springs	●	●	●
Brake hydraulic lines and fittings	●	●	●
Wheel speed sensors	●	●	●
Electrical			
Alternator and voltage regulator	●	●	●
Starter motor	●	●	●
Solenoid and drive	●	●	●
Engine compartment wiring harness	●	●	●
Electronic powertrain control module	●	●	●
Electronic ignition module	●	●	●
Ignition switch	●	●	●
Front and rear window wiper motor(s)	●	●	●
Stop lamp switch and headlamp switch	●	●	●
Turn signal switch and multifunction switch	●	●	●
Heater / A.C. blower speed switch	●	●	●
Manual heater / A.C. control assembly	●	●	●
Horns	●	●	●
Washer pump and switch	●	●	●
Ignition coil	●	●	●
Crank angle sensor	●	●	●
Gauges	●	●	●
Cruise control system	●	●	●
Power window motor(s)	●	●	●
Power window switch	●	●	●
Rear defroster switch	●	●	●

	5 Star plan	4 Star plan	3 Star plan
Power door lock actuator and switch	●	●	●
Navigation system	●	●	●
Electric / Hybrid vehicle components			
Electric motor	●	●	●
High voltage cables	●	●	●
Power converter / Inverter	●	●	●
Battery charger	●	●	●
Generators	●	●	●
Air conditioner			
Condenser	●	●	●
Compressor	●	●	●
Clutch and pulley	●	●	●
Air conditioning lines and hoses	●	●	●
Evaporator	●	●	●
Idler pulley and idler pulley bearing	●	●	●
High / Low compressor cut-off switch	●	●	●
Expansion valve	●	●	●
Receiver / Dryer	●	●	●
Refrigerant (only covered in conjunction with the repair or replacement of a component listed above).	●	●	●
Seals and gaskets	●	●	●
Fuel delivery			
Fuel pump and relay	●	●	●
Fuel distributor and injectors	●	●	●
Vacuum pump	●	●	●
Metal fuel delivery lines	●	●	●
Fuel pressure regulator	●	●	●
Fuel injection sensors and control units (except oxygen sensor)	●	●	●
Seals and gaskets	●	●	●
Front and rear suspension			
Upper / Lower control arms and shafts	●	●	●
Bearings or bushings	●	●	●
Upper and lower ball joints	●	●	●
Radius arm and bushings	●	●	●
Torsion bars and mounts or bushings	●	●	●
Stabiliser bar, links and bushings	●	●	●
Spindle and spindle support	●	●	●
Cooling			
Engine cooling fan, motor and relay	●	●	●
Water pump and pulley	●	●	●
Fan clutch	●	●	●
Serpentine belt tensioner	●	●	●
Radiator, heater core	●	●	●
Thermostat	●	●	●
Blower motor	●	●	●
Hot water control valve	●	●	●
Seals and gaskets	●	●	●
Multi-media software package (optional upgrade)			
	✓	✓	✓
All vehicle components³ (other than a list of exclusions)			
	●		

5 Star plan non-covered components.

With the 5 Star plan, all vehicle components, except those listed under exclusions³ in your contract, are covered. While not an exhaustive list, some of the common items not covered include:

ACCESSORY ITEMS

Cell phones, electronic keyless entry transmitter (key fob), non-factory audio equipment, tire pressure sensors.

MAINTENANCE RELATED ITEMS

Exhaust and emission systems, batteries, shock absorbers, struts / mounting plates, clutch assembly, brake rotors and drums, friction clutch disc and pressure plate, light bulbs, fuses, throw out bearing, door and trunk handles.

COSMETIC ITEMS

Glass, lenses, sealed beams, weather strips, trim items, moldings, bright metal, chrome, upholstery and carpet, paint, outside ornamentation, bumpers, body sheet metal and panels, frame and structural body parts.

5 Star plan.

SOME EXAMPLES OF ADDITIONAL COVERED COMPONENTS ARE:

- Airbags
- Heated seat elements
- Keyless entry module
- Heater / vent control actuator
- Wire harnesses
- Body control modules
- Fuse box / power distribution module
- DRL module
- Coil springs
- Window regulators
- Windshield washer reservoir and spray nozzles
- Rear park distance monitoring system
- Door latch assembly and lock cylinders



Superior Coverage.

Photo is for illustrative purposes only.